



Code of Conduct for Parents & Visitors

At St Oswald's V.A. School we value our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, class teachers and the school community.

As a partnership, our parents understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons we continually encourage parents or carers to participate fully in the life of our school.

To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child or children are safe and not open to undue distress and anxiety.

Parents, carers and visitors are reminded to:

- Respect the ethos and values of our school.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Treat all members of the school community with respect and therefore set a good example in their own speech and behaviour.
- Address own child's actions especially where it could lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern.
- Use other strategies rather than use staff as threats to admonish children's behaviour.

In order to support a peaceful and safe school environment the school cannot accept parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of the school or any activity on school grounds.

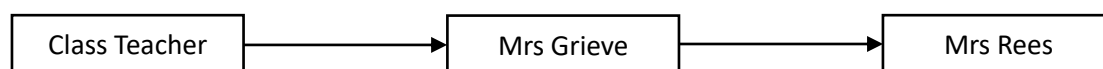
- Shouting at members of school staff, either in person or over the telephone.
- Using loud or offensive language or displaying anger.
- Threatening any member of school staff, visitor, fellow parent/carer or student
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication to anyone in the school community.
- Defamation, offensive or derogatory comments about any of the staff/parents/pupils regarding the school on Facebook or other social sites.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child or parent in order to discuss or chastise them (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Driving on school premises with undue care and attention and not abiding by directions of school staff and JRSOs (Junior Road Safety Officers).
- Smoking, vaping and consumption of alcohol or other drugs or attending the school whilst under the influence of drugs or alcohol.

Should any of the above occur on school premises the school may feel it is necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

Appointment system

We kindly ask that if a parent/carer wishes to speak to a member of staff that they either telephone the school; 01646 651409, email; admin.stoswalds@pembrokeshire.gov.uk or message Mrs Morgan on Class Dojo to make an appointment for a telephone conversation/meeting at a mutually convenient time for both parties.

Please remember that parents are asked to speak to the class teacher in the first instance, if concerns remain you can ask to speak to Mrs Grieve, Acting Assistant Headteacher and Deputy Safeguarding Officer. If following discussions with the class teacher and Mrs Grieve, you still have concerns, please make an appointment to speak to Mrs Rees, Acting Headteacher.



Thank you for abiding by this policy in our school. Together we create a positive and uplifting environment not only for the children but also all who work and visit our school.